

Amendments to the Claims

This listing of claims replaces all prior versions, and listings, of claims in this application.

Listing of Claims:

1. (Currently Amended) A method for illustrating an operation of an organization comprising:

receiving, from a user, input defining the operation as in the form of a value chain, the value chain containing a plurality of processes;

receiving, from the user, input defining, for each process of the value chain, associating a process of the value chain with an element that is subject to the process;

receiving, from the user, input defining, for each process and its element, associating an actor with the associated that is responsible for completing the process and with the element; and

displaying on a single display, for each process of the value chain, an association between the associated actor, process, and its element as associated subject to the process, and the actor responsible for completing the process with the element.

2. (Currently Amended) The method of claim 1, wherein ~~defining the operation~~ displaying the association comprises plotting the value chain on a matrix,

~~wherein associating the process and the element comprises~~ mapping a plurality of elements against the value chain on the matrix,

~~wherein associating the actor with the associated process and element comprises~~
indicating the actor of the associated process and element at an intersection on the matrix
corresponding to the associated process and element; and

~~wherein displaying comprises~~ displaying the matrix on a computer user interface.

3. (Original) The method of claim 2, wherein the plurality of elements are grouped by class, business unit, and geography of the organization.

4. (Previously Presented) The method of claim 3, wherein the class defines commonalities among a group of elements.

5. (Original) The method of claim 1, wherein the operation comprises an information technology operation, and wherein the element comprises one of a client, a server, an enabler, and an application.

6. (Previously Presented) The method of claim 1, wherein the actor of the associated process and element comprises an actor responsible for furnishing the associated process and element.

7. (Currently Amended) The method of claim 6, wherein the actor comprises one of the organization, ~~an outsourcer~~ a supplier for the organization, and a third party to the organization and the ~~outsourcer~~ supplier.

8. (Currently Amended) The method of claim 7, wherein the actor is the ~~outsourcer~~ supplier, and wherein the method further comprises ~~developing~~ including the single display as part of a contract between the organization and the ~~outsourcer~~ supplier for the ~~outsourcer's~~ supplier's furnishing of the associated process and element.

9. (Previously Presented) The method of claim 6, wherein the actor comprises one of a first company participating in a merger and a second company participating in the merger.

10. (Canceled)

11. (Canceled)

12. (Original) The method of claim 1, wherein the process is defined according to an industry standard.

13. (Original) The method of claim 1, wherein the plurality of processes comprises relate, develop, contact, fulfill, operate, advise, and manage.

14. (Currently Amended) A method for illustrating a scope of an outsourcing comprising:

receiving, from a user, input defining a value chain containing a plurality of processes;

receiving, from the user, input defining a collection of elements, wherein the collection of elements is subject to the plurality of processes;

receiving, from the user, input defining, for each process of the value chain, ~~associating a process of the plurality of processes with an element of the collection of elements~~ that is subject to the process;

receiving, from the user, input defining, for each process and its element, ~~associating an actor with the associated process and element, wherein the actor~~ that furnishes the associated process and its element;

~~defining the scope for the outsourcing based on the associated actor, process, and element; and~~

displaying the scope for the outsourcing on a single display, wherein the displayed scope graphically presents, for each process of the value chain, the an association between the ~~associated the process, the actor, that furnishes the process, and the element~~ that is subject to the process.

15. (Currently Amended) The method of claim 14, wherein ~~associating the process of the plurality of processes with the element of the collection of elements~~ displaying comprises mapping the plurality of processes against the collection of elements in a matrix, ~~wherein~~

~~associating the actor with the associated process and element comprises~~ listing the actor at an intersection of the associated process and element within the matrix, and ~~wherein displaying the scope comprises~~ displaying the populated matrix.

16. (Currently Amended) The method of claim 14, wherein the outsourcing is between an organization and ~~an outsourcer~~ a supplier for the organization, and wherein the actor is one of the organization, the ~~outsourcer~~ supplier, and a third party to the organization and the ~~outsourcer~~ supplier.

17. (Currently Amended) The method of claim 14, wherein the process comprises a service measure, and the method further comprises ~~associating~~ displaying an association between a service level ~~with and~~ and the associated process and element ~~and displaying the associated process, element, and service level on the computer user interface.~~

18. (Previously Presented) The method of claim 14, further comprising associating a cost with the associated process and element and displaying the associated process, element, and cost.

19. (Original) The method of claim 14, wherein the plurality of processes comprises one of information technology functions, human resource functions, finance and accounting functions, procurement functions, call center functions, back-office functions, and mid-office functions.

20. (Currently Amended) A method for illustrating interactions between an organization and ~~an outsourcer~~ a supplier participating in an outsourcing comprising:

receiving, from a user, input defining a value chain containing a plurality of processes;
receiving, from the user, input defining a collection of elements, wherein the collection of elements is subject to the plurality of processes;
~~associating the plurality of processes with the collection of elements;~~
displaying, for each process, the ~~associations between the plurality of processes and the collection of elements~~ the element subject to the process;
receiving, from the user, input assigning actors for ~~the associated processes and elements~~ for each process and its element, wherein the actors are either the organization, the ~~outsourcer~~ supplier for the organization, or a third party to the organization and the ~~outsourcer~~ supplier;
displaying, for each process, the ~~an~~ actors for the associated processes and elements responsible for completing the process with the process's element; and
displaying ~~identifying~~, along the value chain, interactions between the organization and the ~~outsourcer~~ supplier;
~~creating interaction models for the identified interactions; and~~
~~displaying the interaction models.~~

21. (Currently Amended) The method of claim 20, wherein the interactions ~~models~~ define a sequence by which to complete the plurality of processes and information that is to be passed between the organization and the ~~outsourcer~~ supplier.

22. (Currently Amended) The method of claim 20, ~~wherein associating the plurality of processes with the collection of elements comprises~~ further comprising
mapping the plurality of processes against the collection of elements in a matrix,
~~wherein assigning the actors comprises~~ listing the actors at intersections of processes and elements in the matrix,
~~wherein displaying the plurality of processes and the collection of elements comprises~~
displaying the matrix, and
wherein the interactions ~~models~~ comprise process maps indicating a swim-lane boundary across which the interactions occur.